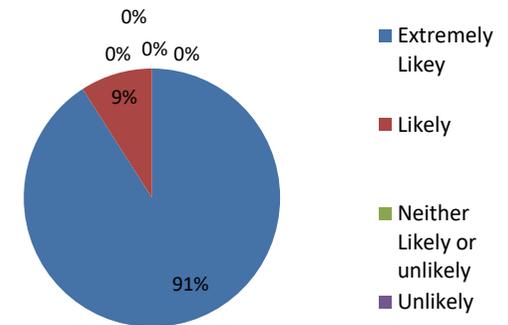


Period: November 2022
 No. of Surveys: 11

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	10	1	0	0	0	0	11
Extremely Likey	10	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely Comments**** I am happy with GPs and receptionists. ****Extremely Likely Comments**** All services are excellent. ****Good service and good treatment.**** Excellent doctors give excellent treatment to get better. ****Because doctors are really amazing they care and listen and provide excellent care. I never had any problem. Receptionists are really helpful and I am grateful to them that they look after me as a patient and always treat me with respect**** I am really happy because you all receptionists help me when need appointment and doctors are really good. Listen to me and provide care as required. Nurse is really good and professional. She always see on time. ****Because receptionists are very very good for making quick appointments. GPs are very very good. Listen and advise and treatment is very good.**** May Thaks for the service. I pray to Allah for your good health. Thanks for service you have provided. I am thankful and grateful to you all and to your family. ****Happy with GPs, Receptionists very good ladies. Nurse and manager. Provide medications and consultations GPs listen and provide medications.**** Staff, nurse and doctors are very cooperative and supportive. Services excellent. ****Always ser appointment on time and staff is very helpful. Doctors always treat good.****

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.